CETRA

CEDARS

Housing Co-operative Limited

Office Address: 27 Cedars Road, Clapham, London SW4 0PN
Tel: 020 7926 7555 Fax: 020 7926 7556
Web: www.cetra-housing.co.uk

August 2024

Dear Residents of the Cedars Estate,

RE: Change to the bulky waste collection service.

CETRA would like to inform you of important changes to the bulky waste collection service, as informed in our previous letter sent out on 25th October 2023.

Previously, CETRA received this service from our Cleaning Contractor free of charge. However, this arrangement has now changed, and our Cleaning Contractor will now be charging us a tonnage disposal cost. This will mean tenants and leaseholders will now be charged for the bulky waste service/and or the service will be reduced to a weekly collection. However, CETRA will try to avoid these recharges on to residents by offering a free collection service for SMALL BULKY ITEMS. Please follow the guidelines below:

WHEN THE SMALL BULKY WASTE IS TO BE COLLECTED

The SMALL BULKY WASTE service is available on WEDNESDAY. Please ensure that the items for disposal are left out on the morning of the collection day (before 10am), and not the day/night before. Disposing of your Bulky WASTE before the morning of the collection date is considered anti-social behaviour, and a breach of your tenancy/lease conditions.

You may also be issued with a £400 fixed penalty notice for fly tipping.

WHERE TO LEAVE SMALL BULKY ITEMS FOR COLLECTION

Please place your items at ground level outside the white block entrance gate (slip roadside), on the grassed or cobbled areas. Please make sure that you do not block the communal bins as this may delay the collection of your general rubbish or block any garages that are rented by other Residents.

EXAMPLES OF ACCEPTABLE SMALL BULKY ITEMS

FOLLOWING A CHANGE IN WASTE LEGISLATION RECENTLY THE BELOW LISTS HAVE BEEN AMENDED TO REFLECT THESE CHANGES

1. Small items such as old toys, plastic boxes, clothes dryer's etc
2. Small tables and bedside drawers
3. Chairs (if the chair contains sponge/cushions then this will need to be removed, but the remainder of the chair is acceptable)
4. Furniture Items such as wooden/Divan beds, wardrobes etc (these **MUST BE BROKEN DOWN**, we will **NOT** collect this type of item if they have not been broken down)
5. Bicycles
6. Paint Pots/Tins (these must be **EMPTY,** pots/tins containing paint will **NOT** be collected)
7. Clothes.

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EXAMPLES OF UNACCEPTABLE BULKY ITEMS:

1. Electrical items (strictly no electrical items can be collected)
2. Mattresses
3. White Goods – Fridges, Freezers, Washing Machines, Cookers.
4. Carpets
5. Plasterboard
6. Car parts
7. Garden waste
8. Rubble or building waste
9. Clinical or hazardous waste
10. Sofas
11. Paint Pots/Tins that are not completely empty.

REMEMBER: if you are unsure whether an item can be collected, you **MUST** check with the CETRA Housing office on 020 7926 7555 before leaving an item out.

Generally, we would advise Residents to contact Lambeth Council in regard to collecting unacceptable bulky items, but, at present Lambeth Council do not offer this paid service to TMO Estates such as the Cedars Estate. As a result, CETRA can provide a PAID COLLECTION SERVICE for unacceptable bulky items. The service will be available starting Wednesday, 28th August 2024.

Please see below table for confirmation of costs for each individual item.

Per Tonne Bulk	£175.00
Fridge Freezer - large	£100.00
Fridge Freezer - small	£70.00
POPs - large - (sofa, sofa beds, armchairs, futons, carpets)	£45.00
POPs - small (kitchen & dining chairs, stools, office chairs with cushions and foam)	£25.00
Tyres	£30.00
Tyre - truck size	£130.00
WEEE - large (TV, microwave, tumble dryer)	£85.00
WEEE - small (hairdryers, toaster)	£10.00
Mattresses	£45.00

- Send us Photos: Simply email pictures of the items you would like to dispose of to cedars@lambeth.gov.uk. This will help us assess the size and type of the items.
- Receive a Payment Link: After viewing your items, we will send you a payment link. The cost will base on the size and quantity of the items

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- Please do not dispose of unacceptable items with the standard bulk waste collections with the general rubbish bins located in each block, or any of the recycling bins located around the Estate, as further action will be taken against those who do so.

Please contact CETRA Office a 020 7926 7555 if you need further information and assistance.

Thank you for your cooperation in this matter to help keep the estate well maintained.

CETRA Housing Co-operative Limited